



## Airblox™ Privacy Policy

Last updated: March \_\_7th\_, 2022

This Privacy Policy describes Our online and offline policies, procedures, and information practices, Our collection, use, disclosure, sharing, and retention of Your information when You use the Application, it tells You about Your privacy rights, how the law may protect You, and how You may opt-out.

By using Our Application and Service, (i) You accept the terms of this Privacy Policy, (ii) You agree to Our collection, use, sharing and retention of Your Personal Data, Usage Data, and other information described herein in accordance with this Privacy Policy for the purposes as set forth herein and (iii) You consent to Our collection, use, disclosure, sharing and retention of Your Personal Data, Usage Data and other information as described in this Privacy Policy for all purposes permitted under applicable personal information privacy statutes, credit bureau reporting rules, anti-spam legislation, anti-money laundering statutes, and consumer protection laws, and for purposes of Our contacting and communicating with You.

The security of Your Personal Data, Usage Data and other information is important to Us, but You agree and understand that no method of transmission over the Internet, or method of electronic storage is 100% secure. Therefore, We cannot guarantee the absolute security of Your Personal Data, Usage Data or other information.

### Definitions

The following terms in this Agreement that are capitalized or that appear in all capitalized letters shall have the meanings set forth here regardless of whether the term appears in singular or plural form.

“Application” means each of the following, separately, collectively, and in any combination: (i) the Website, (ii) any Airblox software program, (iii) any mobile application (commonly called an “app”) provided by Airblox or by an Application Store and installed on a Device, (iv) any services provided by Airblox on the Website, any Airblox software program, or any mobile application, and (v) the Application or Service.

“Account” means the unique account created by You to access and use the Application.

“Business” for the purpose of the CCPA (California Consumer Privacy Act), refers to Company as the legal entity that collects Consumers’ personal information and determines the purposes and means of the processing of Consumers’ personal information, or on behalf of which such information is collected and that alone, or jointly with others, determines the purposes and means of the processing of Consumers’ personal information, that does business in the State of California.

“Buyer” means a Freight Forwarder or such other Party with an Account authorized to use the Application to make a Bid, Block or Buy of any Capacity.

“Capacity” means a predetermined designated container or pallet position on an identified aircraft with a specific flight origin and destination, date and time, with stated weight and dimensional specifications offered for sale by a Seller on the Application.

“Company”, “Airblox”, “We”, “Us” and “Our” in this Privacy Policy refers to AC Carrier Technologies, Inc., an Illinois corporation, doing business as Airblox located in Inverness, Illinois and any Affiliate.

“Cookies” are small files that are placed on Your computer, mobile device or any other device by a website, containing the details of Your browsing history on that website among its other uses.

“Country” means the United States of America.

“Content” means (i) all information, including text, images, and data created, posted, uploaded, or otherwise made available by a Seller, Buyer, or Airblox on the Application, and (ii) all information that that can be read or downloaded by a Seller, Buyer, or Airblox from the Application regardless of the form of that content.

“Consumer” for the purpose of the CCPA (California Consumer Privacy Act), means a natural person who is a California resident. A resident, as defined in the law, includes (i) every individual who is in the Country for other than a temporary or transitory purpose, and (ii) every individual who is domiciled in the Country who is outside the Country for a temporary or transitory purpose.

“Device” means any device that can access the Application such as a computer, a cellphone, or a digital tablet.

“IATA” means “International Air Transport Association.”

“Personal Data” is any information that relates to an identified or identifiable individual or business. For the purposes of GDPR, Personal Data means any information relating to You such as a name, an identification number, location data, online identifier or to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity. For the purposes of the CCPA, Personal Data means any information that identifies, relates to, describes or is capable of being associated with, or could reasonably be linked, directly or indirectly, with You.

“Privacy Policy” means this Airblox™ Privacy Policy describing the policies and procedures governing Airblox’s collection, maintenance, use and disclosure of Seller/Buyer’s information when You use the Application and Service. Airblox’s Privacy Policy is subject to modification from time to time.

“Seller” means a business that performs air freight transportation services with an Account authorized to use the Application to publish and sell its Capacity.

“Service” means the database search and booking service provided by the Application whereby (i) Sellers publish their inventory of available Capacity, costs, and other applicable information and Buyers access such information and purchase available Capacity from the Sellers subject to the electronic block space agreement and subject to the terms and conditions independently agreed to between the Sellers and Buyers, and (ii) a Buyer that has purchased Capacity from a Seller can republish the previously purchased Capacity in order that other Buyers may purchase such Capacity subject to an electronic block space agreement with the original Seller and subject to the terms and conditions independently agreed to between the original Seller and the subsequent Buyer.

“Service Provider” means any natural or legal person who processes the data on behalf of Company and any third-party companies or individuals employed by Company to facilitate the Application and Service, to provide the Application and Service on behalf of Company, to perform services related to the Application and Service or to assist Company in analyzing how the Application and Service is used. For the purpose of the GDPR, Service Providers are considered Data Processors.

“Usage Data” refers to data collected automatically, either generated by the use of the Application and Service or from the Application and Service infrastructure itself (for example, the duration of a page visit).

“Website” refers to the Airblox website and all website services provided by Airblox at <https://www.airblox.com> and all subpages therein.

“You” and “Your” refer to any person or entity that applies for an Account or uses the Application or Service, or the company, or other legal entity on behalf of which such individual is accessing or using the Application or Service, as applicable.

### **Our Collection Of Your Personal Data**

While using Our Application and Service, We may ask You to provide Us with certain personally identifiable information that can be used to contact or identify You, or to allow You to use the Application and Service. Personally identifiable information may include, but is not limited to Your email address, first name and last name, phone number, address, city, state, country, province, ZIP/Postal code, IATA information, and Veem account information in order to pay for products and/or services within the Application and Service.

### **Our Collection of Your Usage Data**

While using Our Application and Service, We may collect specific information about the Device used when You access Our Application and Service, including Your hardware model, operating system and version, unique device identifier, internet service provider, mobile network information, information about the device’s interaction with Our Application and Service, the software running on the device, information about the location of Your Device, information about how You use Our Application and Services (including access date and time, browser type and language, and Internet Protocol (“IP”) address).

When You use Our Application and Service to sell or acquire Capacity, we may collect information related to when and where the transactions occur, the names of the transacting parties, a description of the transactions, the payment or transfer amounts, billing and shipping information, and the Devices and payment used to complete the transactions.

### **Our Collection of Your Data From Third Parties**

We may also collect information about You from third parties, including IATA, Veem, third-party verification services, credit bureaus, mailing list providers, and publicly available sources. Where lawful, this information may include government-issued identification numbers. By applying or signing up for an Account, You authorize and consent to Our obtaining from, and disclosing to, third parties, from time to time, any information about You in connection with the processing of any credit investigation, identity or account verification, fraud detection, or collection procedure, or as may otherwise be required by applicable law. This includes, where lawful, the receipt and exchange of account or credit-related information with any credit reporting agency or credit bureau. By using Our Application and Service, You grant Us and Our third-party Service Providers such as Veem, the right, power, and authority to act on Your

behalf from time to time to access and transmit Your personal and financial information from the relevant financial institution to effectuate any transaction using the Application and Service. You agree to Your personal and financial information being transferred, stored, and processed by Us and Our third-party Service Providers such as Veem.

### **Our Retention of Your Data**

Company will retain Your Personal Data for as long as is necessary for the purposes set out in this Privacy Policy. We will retain and use Your Personal Data to the extent necessary to comply with Our legal obligations, resolve disputes, and enforce Our legal agreements and policies. Company will also retain Usage Data for internal analysis purposes.

### **How We Collect Your Personal Data and Usage Data**

The technologies We use to collect Your Personal Data and Usage Data, to track the activity on Our Application and Service and store certain information include Cookies and other tracking technologies. Among other things, cookies support the integrity of Our registration process, retain Your preferences and account settings, and help evaluate and compile aggregated statistics about user activity on the Application or Service. Other tracking technologies used are beacons, tags, and scripts to collect and track information and to improve and analyze Our Application and Service.

You can instruct Your browser to refuse Cookies or to indicate when a Cookie is being sent. However, if You do not accept Cookies, You may not be able to use some parts of Our Application and Service. Unless You have adjusted Your browser setting so that it will refuse Cookies, Our Application and Service may use Cookies. Certain features of Our Application and Service may use local stored objects or "Flash Cookies" to collect and store information about Your preferences or Your activity on Our Application and Service. Flash Cookies are not managed by the same browser settings as those used for Browser Cookies. Cookies can be "Persistent" or "Session" Cookies. Persistent Cookies remain on Your personal computer or mobile device when You go offline, while Session Cookies are deleted as soon as You close Your web browser. We use both Session and Persistent Cookies.

We use the following cookies: (i) session Cookies to provide You with services available through the Website and to enable You to use some of its features, to authenticate users and prevent fraudulent use of Accounts, (ii) functionality Cookies that allow Us to remember choices You make when You use the Website, such as remembering Your login details or language preference, (iii) tracking and performance Cookies are used to track information about traffic to the Website and how users use the Website.

For information and to learn how to block or delete cookies used in Our Application and Service, please go to your browser settings.

We also may collect information using beacons. Beacons are electronic images that may be used in Our Application, Service, or emails. Beacons may allow Us to deliver Cookies, to count users who have visited webpages, to determine if an email has been opened, to gather website related statistics, and to understand Website usage.

### **Our Use of Your Personal Data and Usage Data**

We use Your Personal Data and Usage Data to provide Our Service, to improve Our Application and Service, to monitor usage of Our Application and Service, to allow the sale and purchase of goods and services such as Capacity using Our Application and Service, to effectuate the payment for goods and services related to the use of Your Account (including payment for Capacity, Blocks, Fees, and Subscription Fees), and to manage Your Account and transactions made using Your Account.

We also use Your Personal Data and Usage Data (i) to contact You and to communicate with You by email, telephone calls, SMS, or other equivalent forms of electronic communication, such as a mobile application's push notifications regarding updates or informative communications related to the functionalities, products or contracted services, including the security updates, when necessary or reasonable for their implementation, and (ii) to provide You with news, special offers and general information about other goods, services and events which We offer that are similar to those that You have already purchased or inquired about unless You have opted not to receive such information.

We may use Your Personal Data and Usage Data to evaluate or conduct a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of Our assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, in which Personal Data and Usage Data held by Us about users of Our Application and Service is among the assets transferred.

We may use Your Personal Data and Usage Data for other purposes, such as data analysis, identifying usage trends, determining the effectiveness of Our promotional campaigns and to evaluate and improve Our Application, Service, products, services, marketing, and Your experience.

### **Sharing Your Personal Data or Usage Data With Others**

We may share Your Personal Data or Usage Data (i) with third-party Service Providers to monitor and analyze the use of Our Application and Service, for payment processing, and to contact You, (ii) in connection with, or during negotiations of, any merger, sale of Company assets, financing, or acquisition of all or a portion of Our business to another company, (iii) with Our affiliates, and (iv) with Our business partners to offer You certain products, services, or promotions. With Your consent, We may also disclose Your personal information for any other purpose.

### **Sharing of Your Personal Data or Usage Data for Payment Processing**

We may share Your Personal Data or Usage Data with Veem for purposes of processing any payment for any transaction entered into by You using the Application or Service, including the purchase of any Capacity, any Block, any Fee, or any Subscription Fee. Veem's Privacy Policy can be viewed at <https://www.veem.com/legal/#privacy-policy>.

### **Transfer of Your Personal Data**

Your Personal Data and Usage Data is processed at Company's operating offices and in any other places where the parties involved in the processing are located. It means that this information may be transferred to – and maintained on – computers located outside of Your state/province, Country, or other governmental jurisdiction where the data protection laws may differ than those from Our jurisdiction and Your jurisdiction. Your consent to this Privacy Policy followed by Your use of Our Application and Service constitutes Your agreement to that transfer.

If Company is involved in a merger, acquisition or asset sale, Your Personal Data and Usage Data may be transferred. We will provide notice before Your Personal Data or Usage Data is transferred and becomes subject to a different Privacy Policy.

Under certain circumstances, Company may be required to disclose Your Personal Data or Usage Data if required to do so by law or in response to valid requests by public authorities (e.g. a court or a government agency).

Company may disclose Your Personal Data and Usage Data in the good faith belief that such action is (i) required by law, (ii) required in response to a valid request by public authorities (e.g. a court or a government agency) or pursuant to a subpoena or similar process issued by a duly authorized governmental entity, (iii) required to comply with a legal obligation, (iv) required to protect and defend the rights or property of Company, (v) required to prevent or investigate possible wrongdoing in connection with the Application and Service, (vi) required to protect You or other Account holders or the public, or (vii) required to protect against legal liability.

### **Children's Privacy**

Use of Our Application and Service by anyone under the age of 13 is prohibited. Our Application and Service shall not be used by anyone under the age of 13. Accordingly, We do not knowingly collect personally identifiable information from anyone under the age of 13. If You are a parent or guardian and You are aware that Your child has provided Us with Personal Data, please contact Us. If We become aware that We have collected Personal Data from anyone under the age of 13, We take steps to remove that information from Our servers. Persons not of legal age in the country where they reside are not permitted to use our Application or Service.

### **Links to Other Websites**

Our Application and Service may contain links to other websites that are not operated by Us. If You click on a third party link, You will be directed to that third party's site. We strongly advise You to review the Privacy Policy of every site You visit. We have no control over and assume no responsibility for the content, privacy policies or practices of any third party sites or services.

### **Changes, Amendments, and Revisions to This Privacy Policy**

We may update Our Privacy Policy from time to time. We will notify You of any changes by posting the new Privacy Policy on this page. We will let You know via email and/or a prominent notice on Our Application and Service, prior to the change becoming effective and update the "Last updated" date at the top of this Privacy Policy. You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

### **Contact Us**

If You have any questions about this Privacy Policy, You can contact us by email at [info@airblox.com](mailto:info@airblox.com) and by phone at +1-331-500-2569.

### **For Companies/Transactions Governed By The General Data Protection Regulation ("GDPR")**

This Section of the Privacy Policy for the European Economic Union (“EU”) only supplements the information contained in Our Privacy Policy, and it only applies to persons within the protection of the EU. The inclusion of this section concerning the GDPR does not constitute an agreement or acknowledgment by Us that the GDPR applies to the relationship between You and Us. If You are a resident of the EU and if the GDPR applies to any Account or transaction made using any Account, You and Us hereby agree as follows.

You agree that We may process Personal Data under the following conditions. You have given Your consent for processing Personal Data for one or more specific purposes as set forth herein: (i) the provision of Personal Data is necessary for the performance of an agreement with You and/or for any pre-contractual obligations thereof; (ii) processing Your Personal Data is necessary for compliance with a legal obligation to which Company is subject; (iii) processing Your Personal Data is necessary in order to protect Your vital interests or of another natural person, (iv) processing Personal Data is related to a task that is carried out in the public interest or in the exercise of official authority vested in Company, (v) processing Personal Data is necessary for the purposes of the legitimate interests pursued by Company. Upon request, Company will clarify the specific legal basis that applies to the processing, and in particular whether the provision of Personal Data is a statutory or contractual requirement, or a requirement necessary to enter into a contract. Company undertakes to respect the confidentiality of Your Personal Data and to guarantee You can exercise Your rights.

You have the following rights: (i) You have the right to access, update or delete Your Personal Data. Whenever made possible, You can access, update or request deletion of Your Personal Data directly within Your Account settings section. If You are unable to perform these actions yourself, please contact Us to assist You. This also enables You to receive a copy of the Personal Data. (ii) You have the right to have any incomplete or inaccurate information We hold about You corrected. (iii) You have the right to object to the processing of Your Personal Data where We are relying on a legitimate interest as the legal basis for Our processing of Your Personal Data and there is something about Your particular situation that warrants Your objection. You also have the right to object where We are processing Your Personal Data for direct marketing purposes. (iv) You have the right to ask Us to delete or remove Personal Data when there is no good reason for Us to continue processing it. (v) We will provide to You, or to a third-party You have chosen, Your Personal Data in a structured, commonly used, machine-readable format. Please note that this right only applies to automated information which You initially provided consent for Us to use or where We used the information to perform a contract with You. (vi) You have the right to withdraw Your consent on using Your Personal Data. If You withdraw Your consent, We may not be able to provide You with access to Your Account, the Application, or the Service.

You may exercise Your rights of access, rectification, cancellation and opposition by contacting Us. Please note that we may ask You to verify Your identity before responding to such requests. If You make a request, We will try Our best to respond to You as soon as possible.

You have the right to complain to a Data Protection Authority about Our collection and use of Your Personal Data. For more information, if You are in the EU, please contact Your local data protection authority in the EEA.

#### **For Companies/Transactions Governed By the California Consumer Privacy Act (“CCPA”)**

This Section of the Privacy Policy for California Consumers only supplements the information contained in Our Privacy Policy, and it only applies to Consumers who reside in the State of California. The inclusion

of this section concerning the CCPA does not constitute an agreement or acknowledgment by Us that the CCPA applies to the relationship between You and Us.

As used in this CCPA Section, "Consumer" means a natural person who is a California resident, as defined in Section 17014 of Title 18 of the California Code of Regulations, as that section read on September 1, 2017, however identified, including by any unique identifier.

We collect information that identifies, relates to, describes, references, is capable of being associated with, or could reasonably be linked, directly or indirectly, with a particular Consumer or Device. The following is a list of categories of personal information which we may collect. Please note that the categories and examples provided in the list below are those defined in the CCPA. This does not mean that all examples of that category of personal information were in fact collected by Us, but reflects Our good faith belief to the best of Our knowledge that some of that information from the applicable category may be and may have been collected. For example, certain categories of personal information would only be collected if You provided such personal information directly to Us.

1. **Personal Identifiers.** Personal unique identifiers such as a real name, alias, postal address, unique personal identifier, online identifier, Internet Protocol address, email address, account name, driver's license number, passport number, or other similar identifiers. (Yes, collected within the past 12 months.)
2. **Personal Information.** Personal information such as that listed in the California Customer Records statute (Cal. Civ. Code § 1798.80(e)), including a name, signature, Social Security number, physical characteristics or description, address, telephone number, passport number, driver's license or government identification card number, insurance policy number, education, employment, employment history, bank account number, credit card number, debit card number, or any other financial information, medical information, or health insurance information. (Yes, collected within the past 12 months.)
3. **Characteristics of a Protected Class.** Protected classification characteristics under California or federal law such as age, race, color, ancestry, national origin, citizenship, religion or creed, marital status, medical condition, physical or mental disability, sex (including gender, gender identity, gender expression, pregnancy or childbirth and related medical conditions), sexual orientation, veteran or military status, genetic information (including familial genetic information). (No, not collected within the past 12 months.)
4. **Commercial Information.** Commercial information such as products or services purchased or considered. (Yes, collected within the past 12 months.)
5. **Biometric Information.** Biometric information such as genetic, physiological, behavioral, and biological characteristics, or activity patterns used to extract a template or other identifier or identifying information, including fingerprints, faceprints, and voiceprints, iris or retina scans, keystroke, gait, or other physical patterns, and sleep, health, or exercise data. (No, not collected within the past 12 months.)
6. **Internet or Online Information.** Online information such as browsing history, information regarding interaction with Our Website, Application, or Service, other similar network activity. (Yes, collected within the past 12 months.)



7. Geolocation Data. Geolocation data such as approximate physical location. (No, not collected within the past 12 months.)

8. Sensory Data. Sensory data such as audio, electronic, visual, thermal, olfactory, or similar information. (No, not collected within the past 12 months.)

9. Professional or employment-related information. Professional or employment-related information, such as work history and prior employer. (No, not collected within the past 12 months.)

10. Education Information. Education information such as school and records related to a student maintained by an educational institution or party acting on its behalf. (No, not collected within the past 12 months.)

11. Inferences. Inferences based on information about an individual to create a summary about the individual including the individual's preferences and characteristics such as a Consumer's preferences, characteristics, psychological trends, predispositions, behavior, attitudes, intelligence, abilities, and aptitudes. (No, not collected within the past 12 months.)

We obtain the categories of personal information listed above from the following sources:

1. Directly from You through the forms You complete on Our Application and Service, preferences You express or provide through Our Application and Service, and from Your purchases or listings on Our Application and Service.
2. Indirectly from You through observing Your activity on Our Application and Service or from Veem.
3. Automatically from You through Cookies and Beacons, Our Service Providers, and Your Device as You use Our Application and Service.
4. From Service Providers including third-party Service Providers that monitor and analyze the use of Our Application and Service, third-party Service Providers providing payment processing services such as Veem, or other third-party Service Providers that We use to provide the Application and Service to You.

We may use or disclose personal information We collect for "business purposes" or "commercial purposes" which may include the following, which are intended to be illustrative but not exhaustive examples:

1. To provide You with the service for which You created and use Your Account and the Application and Service.
2. To provide You with support and to respond to Your inquiries, including to investigate and address Your concerns and monitor and improve Our Application and Service.
3. To fulfill or meet the reason You provided the information. For example, if You share Your contact information to ask a question about Our Application and Service, We will use that personal information to respond to Your inquiry. If You provide Your personal information to purchase a product or service, We will use that information to process Your payment and facilitate delivery.

4. To respond to law enforcement requests and as required by applicable law, court order, or governmental regulations.
5. As described to You when collecting Your personal information or as otherwise set forth in the CCPA.
6. For internal administrative and auditing purposes.
7. To detect security incidents and protect against malicious, deceptive, fraudulent or illegal activity, including, when necessary, to prosecute those responsible for such activities.

We may use or disclose the following categories of personal information for business or commercial purposes: (i) Personal Identifiers, (ii) Personal Information, (iii) Commercial Information, and (iv) Internet or Online Information. This does not mean that all examples of that category of personal information were in fact disclosed, but reflects Our good faith belief to the best of Our knowledge that some of that information from the applicable category may be and may have been disclosed.

| Purposes for Collection and Use        | Examples of How The Information Was Used                                      |
|--|---|
| To Provide Products and Services       |   |
| To Support Our Operations              | Providing name and account information to third parties to facilitate payment |
| To Management and Improve Our Business |   |
| To Provide Billing and Accounting      |   |
| For Legal Compliance                   |   |
| [OTHER]                                |   |

We disclose personal information for a business purpose or a commercial purpose, We enter a contract that describes the purpose and requires the recipient to both keep that personal information confidential and not use it for any purpose except performing the contract.

California Consumers have the right to opt out of the sale of their information by businesses that sell Personal Data. As defined in the CCPA, "sell" and "sale" mean selling, renting, releasing, disclosing, disseminating, making available, transferring, or otherwise communicating orally, in writing, or by electronic or other means, a Consumer's personal information by the business to a third party for valuable consideration. This means that We may have received some kind of benefit in return for sharing personal information, but not necessarily a monetary benefit.

Please note that the categories listed below are those defined in the CCPA. This does not mean that all examples of that category of personal information were in fact sold, but reflects Our good faith belief to the best of Our knowledge that some of that information from the applicable category may be and may have been shared for value in return. We may sell and may have sold in the last twelve (12) months the following categories of personal information: (i) Personal Identifiers, (ii) Personal Information, (iii) Commercial Information, and (iv) Internet or Online Information.

We may use or disclose the following categories of personal information to third parties: (i) Personal Identifiers, (ii) Personal Information, (iii) Commercial Information, and (iv) Internet or Online Information. We may share or disclose this information to the following third parties: (i) third-party Service Providers, (ii) payment processors, including Veem, (iii) Our Affiliates, (iv) Our business partners, (v) to other users

of Our Application and Service as necessary to facilitate transactions among the users of Our Application and Service, and (vi) third party vendors to whom You or Your agents authorize Us to disclose Your personal information in connection with products or services We provide to You.

We do not knowingly collect personal information from minors under the age of 16 through Our Application and Service, although certain third party websites that we link to may do so. These third-party websites have their own terms of use and privacy policies and we encourage parents and legal guardians to monitor their children's Internet usage and instruct their children to never provide information on other websites without their permission. We do not sell the personal information of Consumers We actually know are less than 16 years of age, unless We receive affirmative authorization (the "right to opt-in") from either the Consumer who is between 13 and 16 years of age, or the parent or guardian of a Consumer less than 13 years of age. Consumers who opt-in to the sale of personal information may opt-out of future sales at any time. To exercise the right to opt-out, You (or Your authorized representative) may submit a request to Us by contacting Us.

If You have reason to believe that a child under the age of 13 (or 16) has provided Us with personal information, please contact Us with sufficient detail to enable Us to delete that information.

If You are a California Consumer, You have the right to request (1) that we Disclose to You the following information covering the 12-month period prior to Your request ("Access Request"): (a) the categories of Personal Data we collected about You and the categories of sources from which we collected the Personal Data; (b) the business or commercial purpose for collecting Personal Data about You; (c) the categories of third parties to whom we disclosed Personal Data about You and the categories of Personal Data disclosed; (d) the specific pieces of Personal Data we collected about You; and (2) that we delete Personal Data we collected from You ("Deletion Request"). In addition, You have the right to be free from discrimination by a business for exercising Your rights under the CCPA. You may make a request by contacting Us at [info@airblox.com](mailto:info@airblox.com) or (312) 613-3663. If You make a request, You must provide sufficient information that allows Us to reasonably verify You are the person about whom We collected personal information or an authorized representative, and You must describe Your request with sufficient detail that allows Us to properly understand, evaluate, and respond to it. You may be asked to provide Your name, contact information, social security number or taxpayer identification number, government issued identification, or other documentation. We will attempt to verify that You are who You purport to be by attempting to match the information You provide when making Your request with other sources of similar information reasonably necessary to verify identity. We cannot respond to Your request or provide You with the required information if We cannot Verify Your identity or authority to make the request and confirm that the personal information relates to You. We will disclose and deliver the required information free of charge within 45 days of receiving Your verifiable request. The time period to provide the required information may be extended once by an additional 45 days when reasonably necessary and with prior notice.

You have the right to opt-out of the sale of Your personal information. Once We receive and confirm a verifiable Consumer request from You, we will stop selling Your personal information. To exercise Your right to opt-out, please contact Us. The Service Providers we partner with (for example, Our payment service provider Veem) may use technology on the Application and Service that sells personal information as defined by the CCPA law. If any opt out is specific to the browser You use. You may need to opt out on every browser that You use.

Under California Civil Code Section 1798 (California's Shine the Light law), individuals who are California residents with an established business relationship with Us can request information once a year about

sharing their Personal Data with third parties for the third parties' direct marketing purposes. If you would like to request more information under the California Shine the Light law, and if You are an individual who is a California resident, You can contact Us using the contact information provided above.

California Business and Professions Code Section 22581 allows individuals who are California residents under the age of 18 who are registered users of online sites, services or applications to request and obtain removal of content or information they have publicly posted. To request removal of such data, and if You are an individual who is a California resident, You can contact Us using the contact information provided above, and include the email address associated with Your account. Be aware that Your request does not guarantee complete or comprehensive removal of content or information posted online and that the law may not permit or require removal in certain circumstances.